

# STRATEGIC PLAN

2020-2027

## Mission

Serving the people of Ontario through effective regulation of medical doctors

## Regulatory Principles

- > We commit to being accountable, respectful and responsive
- > We will demonstrate professionalism and excellence
- > We value communication and compassion

### Right-Touch Regulation

To achieve Right-Touch Regulation, the CPSO will:

- Apply a proportionate, consistent, targeted, transparent, accountable, and agile approach to all aspects of medical regulation
- Continually measure, monitor and report on our progress towards more effective regulation

### Quality Care

To achieve Quality Care, the CPSO will:

- Use evidence to evaluate risk and address the greatest concerns for patient care
- Guide and support doctors throughout their careers
  - Respond to emerging trends and new technologies



### Continuous Improvement

To achieve Continuous Improvement, the CPSO will:

- Foster a culture of continuous improvement and openness to change
- Modernize all aspects of our work to fulfill our mission

### System Collaboration

To achieve System Collaboration, the CPSO will:

- Develop open and collaborative relationships that support a connected health system
- Promote inter-professional collaboration and share best practices

### Meaningful Engagement

To achieve Meaningful Engagement, the CPSO will:

- Purposefully involve patients, the public and physicians to inform College decisions
- Build awareness of our role, mandate, and processes through clear and accessible communication